

PAXI PARCEL COVER
DISCLOSURE TO POLICYHOLDERS
IMPORTANT - PLEASE READ CAREFULLY - DISCLOSURE AND OTHER LEGAL REQUIREMENTS
(This notice does not form part of your insurance contract or any other document)

1. ABOUT THE INTERMEDIARY

PAXI a division of PEPKOR TRADING (PTY) LTD (“PAXI”) (Registration No. 1958/003362/07)	
Physical Address:	Radnor Road, Parow Industria, Cape Town, 7493
Telephone Number:	086 000 7294
FSP 3247, Category 1: Short-term Insurance Personal lines and Short-term Insurance Personal Lines A1	
PAXI is authorised to sell and collect premium on behalf of Abacus	
Pepkor Trading (Pty) Ltd is in possession of professional indemnity insurance	
Compliance Officer / 010 285 0934 / compliance@abacus-insurance.co.za	

2. ABOUT THE INSURER

ABACUS INSURANCE LIMITED (“Abacus”) (Registration No. 2007/035136/06)			
Physical Address:	171 Katherine Street, Building 3, Sandown, Sandton, 2031		
	Claims Department:	Complaints Department:	Customer Care Department:
Telephone Number:	0800 777 444	0800 777 444	0800 777 444
Facsimile Number:	086 674 1495	086 249 8496	011 339 1526
E-mail:	claims@abacus-insurance.co.za	complaints@abacus-insurance.co.za	customercare@abacus-insurance.co.za

3. OTHER MATTERS OF IMPORTANCE

- 3.1. PAXI Parcel Cover is a non-life policy
- 3.2. You must be informed of any material change to the information referred to in this disclosure
- 3.3. If any complaint to PAXI or Abacus is not resolved to your satisfaction, you may submit the complaint to:

FAIS OMBUD		SHORT-TERM INSURANCE OMBUDSMAN		FINANCIAL SECTOR CONDUCT AUTHORITY	
Telephone Number:	012 762 5000	Telephone Number:	0860 726 890	Telephone Number:	0800 203 722
E-mail Address:	info@faisombud.co.za	Email Address:	info@osti.co.za	Email Address:	info@fsca.co.za
Address:	PO Box 74571, Lynnwood Ridge, 0040	Address:	PO Box 32334 Braamfontein, 2017	Address:	PO Box 35655, Menlo Park, 0102